

# Best Practices

The responsible leader knows the consequences of his decisions on the teamwork atmosphere.

Is the guarantee that generates trust in the leader. Trust is related to certainty in the past (what is said is true) and certainty in the future (what is promised will be accomplished).

Technical skills + Personal skills. The balance between both types of skills, define the responsible leader. feedback produced with hard (technical) skills and soft (personal) skills.

## Team empathy

## Synergy skilled

## Commitment

## Supportive

Ability to provide resources, to improve the work and the environment of the team.

## Role model

Leading by example: the project manager must be a model for their team

## Well-Lead

Taking care of the team's well-being. This behaviour means that the leader must know what state their team is in, what state it should be in, and take steps to keep it "healthy"

## Culture of openness

The team members must have spaces for manoeuvre regarding their environment, schedules, workspaces, etc.

## Holistic Communication

Transmission, not only of data or information, but also of sensations and emotions. Efficient communication must transmit instructions, but also confidence.

